



CITY OF MEMPHIS

REQUEST FOR PROPOSAL

#148754

Solid Waste Collection Services

Addendum One (1) Answers to Questions

This Addendum will become part of the Contract Documents. In case of difference with previous Addenda or communications, this Addendum takes precedence. Receipt will be acknowledged by inserting the Addendum number and its date in the RFP Response.

1. Questions from the vendor to be answered and posted on the City's website no later than 21 June 2023.
-

Questions & Answers

Except to remove vendor names and addresses, questions are provided exactly as submitted.

#		Section	Question / Answer
1	Q	2.2.2	Would the city be willing to add language that stipulates this contract can be extended by mutual agreement between the City and the Contractor?
1	A		Yes.
2	Q	2.5.4(B)	Can the City clarify where these loads should be transported for proper disposal? Is the City willing to compensate the Contractor for the additional time/costs involved in transporting these loads to a secondary facility?
2	A		The City currently has a contract with Republic Services for Class I landfill disposal. Disposal locations are 5494 Malone Rd, Memphis, TN 38118 and 7111 Old Millington Rd, Millington, TN 38053. During the term of this collection contract, the disposal contract may be bid and awarded to another vendor. The City is willing to consider a surcharge if disposal option in excess of 20 miles outside of Shelby County, TN.
3	Q	2.7.2	Would the City consider amending this to allow for Automated Sideloaders to be used for the collection of trash?
3	A		Yes. However, the vendor must propose a solution, to the satisfaction of the City, to collect the overflow/uncontained waste that is allowed under the City's service delivery model.
4	Q	2.7.5	Would the City be willing to modify this language to a more reasonable amount of 4-6yds per house per week?
4	A		Not at this time.
5	Q	2.8.1	Is the City suggesting that the Contractor absorb the cost of purchasing these containers for the City? Or, is the City suggesting that the Contractor would purchase these containers on the City's behalf and pass the costs onto the City once obtained?
5	A		Currently, all service locations have garbage and recycle carts. The vendor is asked to purchase and deliver carts to replace missing or damaged containers, as well as new start containers, during the term of the contract.
6	Q	2.8.3	Would the City consider eliminating this requirement?
6	A		No.
7	Q	2.12.1	Would the City considering eliminating the requirement to run on Sundays and Holidays?
7	A		No.

8	Q	2.10.1 (C)	This states the contractor must have a toll free number. Is a 901 Area code number considered toll free, or is an 800 number required?
8	A		901 area code is sufficient.
9	Q	2.8.2	How many carts were repaired in the last 12 months? Conversely, how many new carts were delivered or replaced in the last 12 months?
9	A		4,149 repaired carts; 5,353 delivered/replaced. Just Area E - 4,674 repaired & 1,073 carts delivered or replaced 11,635 repaired & 7,813 delivered or replaced
10	Q	2.8.3	What brand of container does the City have the majority of in Area E?
10	A		Toter
11	Q	2.4.8 (vi)	This asks to provide a plan for A&D of all carts supplied to residential customers by November 1. Will the City or current contractor satisfy the work load until start of New contract?
11	A		Yes. The City and/or current contractor will perform this work until the start of new contract.
12	Q	2.6.2	Does the Holiday schedule have to be followed? Example: Thanksgiving and the day after. Would that mean collection on Saturday and Sunday?
12	A		Holiday schedule must be followed. The City makes every effort to avoid scheduling Sundays as workdays. This may require working an occasional holiday. For example, the City works the Friday and Saturday after Thanksgiving to avoid working the Sunday following Thanksgiving.
13	Q	2.15.3	Please provide number of missed garbage, recycling missed, missed bulk trash, and cart maintenance for the last 12 months separately.
13	A		Garbage missed – 3,976 4,190 14,865 Recycling missed – 2,469 2,538 15,378 Missed bulk – 6,091 6,414 31,787 Cart maintenance/delivery – 9,502 5,747 19,449
14	Q	2.1.3	What is the percentage or recycle participation in Area E? How many homes have recycle carts?
14	A		Recycling participation %. All ~36,000 residential customers have been issued 96-gallon recycle carts.
15	Q		
15	A		