

CITY OF MEMPHIS

REQUEST FOR PROPOSAL

#74749

HEALTHCARE SERVICES AND PERSON SUPPORT Addendum One (1)

Answers to Questions and Extension

This RPF is extended and will close on 2 November 2022. If you have already submitted a bid and would like to revise your bid, please feel free to do so.

Questions & Answers

Except to remove vendor names and addresses, questions are provided exactly as submitted.

| # | | Section | Question / Answer |
|---|---|---------|---|
| 1 | Q | Coalien | Is there local preference for Bidders? |
| 1 | Α | | Local bidders preferred. |
| 2 | Q | | Are out of state bidders seen as a disadvantage to local companies? |
| 2 | Α | | Preference will be given to local bidders; however, out-of-state bidders are welcome. |
| 3 | Q | | Are there specific MBE/SBE/DBE/MWBE preference? |
| 3 | Α | | Recommended total combined M/WBE goal is 2%. |
| 4 | Q | | Are there Incumbent vendors for this contract? |
| 4 | Α | | Yes. |
| 5 | Q | | Please provide the names of the Incumbent vendors for this contract? |
| 5 | Α | | Information is not available. |
| 6 | Q | | Please provide incumbent bid tabulation and/or pricing contract? |
| 6 | Α | | Information is not available. |
| 7 | Q | | What is the total spend per incumbent for the duration of the previous contract? |
| 7 | Α | | Information is not available. |
| 0 | | | |
| 8 | Q | | |

| | | What is the total spend per incumbent for the past 12 months of this contract? |
|----|---|---|
| 8 | Α | Information is not available. |
| 9 | Q | Can you give the hourly rates for each of the roles requested from the incumbents? |
| 9 | Α | Information is not available. |
| 10 | Q | Do you have a template/preference to submit Pricing/Rates/Fees? |
| 10 | Α | Preference is to have all of the associated fees itemized. |
| 11 | Q | Are pay/bill rate ranges allowed, or are you looking for a single rate per role? |
| 11 | Α | Single rate per role. |
| 12 | Q | Are the roles you are looking to fill able to work remotely? |
| 12 | Α | No. There are not any opportunities available to work remotely. |
| 13 | Q | Are the roles you are looking to fill able to work in a hybrid model? |
| 13 | Α | No. There are not any opportunities available to work in a hybrid model. |
| 14 | Q | Are the roles you are looking to fill must be on site? |
| 14 | Α | Yes. The roles must be filled on-site. |
| 15 | Q | What is the new budget for year for this RFP? |
| 15 | Α | \$80,000.00 |
| 16 | Q | How many roles do you anticipate to recruit for yearly during this contract? |
| 16 | А | One (1) with the possibility to increase to two (2) over the course of the contracting depending on the need. |
| 17 | Q | What are your most commonly requested positions? |
| 17 | Α | CNA, Certified Nursing Assistant |
| 18 | Q | Do you require COI attached to RFP submission? |

| 18 | Α | Yes. |
|----|---|--|
| 10 | | De view wearviere Description of condidates attached to the DED culturalisation? |
| 19 | Q | Do you require Resumes of candidates attached to the RFP submission? |
| 19 | Α | Yes. |
| | | |
| 20 | Q | Does the bidder need to be registered with Secretary of State to submit response? |
| 20 | Α | No. |
| | | |
| 21 | Q | Do you accept out of state Good Standing letter and business certifications? |
| 21 | Α | Local preferred. |
| | | |
| 22 | Q | Does the dept dictate the pay rates? |
| 22 | Α | Industry dictates the pay rate. |
| | | madely distance the pay rate. |
| 23 | Q | Are prevailing wages required for RFP? |
| 23 | Α | Yes. |
| 24 | Q | Are vendors required to bid on all positions/categories? |
| 24 | Α | Yes. |
| | | |
| 25 | Q | Can bidders just respond to certain areas of the RFP and still qualify? |
| 25 | Α | No. |
| | | |
| 26 | Q | How many vendors do you intend to award? |
| 26 | Α | One. |
| | | |
| 27 | Q | What are any challenges or pain points with the present contract vendors? |
| 27 | Α | None. |
| | | |
| 28 | Q | What is the interview process like when accepting resumes? |
| 28 | A | One (1) to two (2) hour Q & A. Proposer must submit their plan for addressing all facets of the RFP, and proposers that meet the requirements will be subject to an in-person interview. |

| 29 | Q | How many interviews happen prior to offer |
|----|---|--|
| 29 | Α | One (1) or as many necessary for the City to feel comfortable in choosing a vendor. |
| 30 | Q | Do you intend to move these contractors to new vendors, if the incumbents are not awarded again? How long does it take from submitted a resume to interview to offer? |
| 30 | A | Only one (1) vendor will be retained for this service. |
| 31 | Q | How many active contractors are working on this contract currently? |
| 31 | Α | Information is not available. |
| 32 | Q | |
| 32 | A | |
| 31 | Q | |
| 31 | Α | |
| 32 | Q | |
| 32 | Α | |
| 31 | Q | |
| 31 | Α | |
| 32 | Q | |
| 32 | A | |