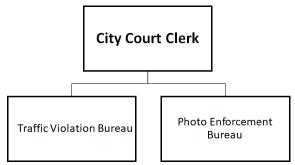
CITY COURT CLERK

Mission Statement

The City Court Clerk Division's mission is to collect 100% of the traffic summons, ordinance summons, and citation monies owed to the City of Memphis.

Organization Structure



Services

The City Court Clerk's Office is responsible for the collection of all fines, costs, and fees assessed against tickets issued by Memphis Police Department. The Office is the keeper of court records, and is responsible for accurately reflecting all court records from tickets, and court appearances.

2021 Fiscal Year ADOPTED OPERATING BUDGET • 143

Operating Budget

| Category | FY 2019 Actual | FY 2020 Adopted | FY 2020 Forecast | FY 2021 Adopted |
|------------------------|-------------------|--------------------|---------------------|--------------------|
| EXPENDITURES | | | | _ |
| Personnel Services | \$ 3,209,405 | \$ 3,023,487 | \$ 3,158,474 | \$ 3,777,548 |
| Materials and Supplies | 2,416,695 | 2,668,341 | 3,133,134 | 2,876,751 |
| Capital Outlay | 44,466 | 50,000 | 12,500 | 36,514 |
| Grants and Subsidies | 5,000 | 0 | 0 | 0 |
| Service Charges | 38,437 | 28,156 | 38,500 | 38,500 |
| Misc Expense | 2,709 | 0 | 0 | 0 |
| Total Expenditures | \$ 5,716,712 | \$ 5,769,987 | \$ 6,342,608 | \$ 6,729,313 |
| Total Revenues | \$ (3,528,695) | \$ (3,100,000) | \$ (3,000,000) | \$ (3,000,000) |
| NET EXPENDITURES | \$ 2,188,017 | \$ 2,669,987 | \$ 3,342,608 | \$ 3,729,313 |
| Authorized Complement | | | | 57 |

Performance Highlights

- Improved the Drive While You Pay (DWYP) process to allow customers to make monthly installment payments online twenty-four hours a day
- Added a New DWYP Payment Reminder email which allows customers time to prepare for payment reduce default
- Instituted the Tele-Court proceeding in response to the COVID-19 pandemic until in-person court proceedings can be resume
- Upgraded the Raleigh Springs satellite office with many of the latest features and service options

Issues & Trends

The City Court Clerk's Office is implementing new Photo Enforcement efforts in conjunction with Traffic Engineering to ensure we are maximizing the public safety and school safety opportunities. This office continues to evaluate opportunities to enhance customer service and restore license privileges.

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City Court Clerk • Division Detail

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|--------------------------------------|-------------------|--------------------|---------------------|--------------------|
| Category | FY 2019 Actual | FY 2020 Adopted | FY 2020 Forecast | FY 2021 Adopted |
| PERSONNEL SERVICES | | | | |
| Full-Time Salaries | \$ 1,715,349 | \$ 2,037,674 | \$ 2,038,304 | \$ 2,571,612 |
| Holiday Salary Full Time | 105,718 | 0 | 0 | 0 |
| Vacation Leave | 122,396 | 0 | 0 | 0 |
| Bonus Leave | 9,516 | 0 | 0 | 0 |
| Sick Leave | 178,552 | 0 | 0 | 0 |
| Overtime | 71 | 0 | 0 | 0 |
| Out of Rank Pay | 5,147 | 0 | 19,147 | 19,147 |
| Longevity Pay | 1,957 | 0 | 1,955 | 1,955 |
| PTO Final Pay | 24,077 | 0 | 39,705 | 11,954 |
| Pension | 123,034 | 131,629 | 128,000 | 139,789 |
| Social Security | 15,712 | 2,346 | 14,262 | 2,346 |
| Pension ADC | 258,364 | 248,586 | 248,586 | 269,747 |
| Group Life Insurance | 4,597 | 5,630 | 4,800 | 5,619 |
| Unemployment | 4,400 | 3,840 | 3,840 | 3,920 |
| Medicare | 33,291 | 35,094 | 31,085 | 35,840 |
| Long Term Disability | 6,996 | 6,318 | 7,149 | 6,538 |
| Health Insurance - Choice Plan | 109,276 | 126,276 | 126,276 | 109,452 |
| Benefits Adjustments | 0 | 9,920 | 0 | 18,684 |
| Health Insurance-Select Plan | 227,969 | 256,176 | 256,176 | 275,220 |
| Salaries - Part Time/Temporary | 253,414 | 160,000 | 232,000 | 298,946 |
| On the Job Injury | 9,569 | 0 | 7,189 | 6,779 |
| Total Personnel Services | \$ 3,209,405 | \$ 3,023,490 | \$ 3,158,474 | \$ 3,777,548 |
| MATERIALS AND SUPPLIES | | | | |
| Document Reproduction - City | \$ 2,108 | \$0 | \$0 | \$0 |
| City Shop Charges | 0 | 567 | 462 | 567 |
| Info Sys Phone/Communication | 0 | 824 | 824 | 824 |
| City Shop Fuel | 0 | 228 | 228 | 228 |
| City Computer Svc Equipment | 3,152 | 13,105 | 19,605 | 14,669 |
| Printing - Outside | 31,932 | 30,140 | 51,438 | 30,140 |
| Supplies - Outside | 17,356 | 17,348 | 23,848 | 23,116 |
| Document Reproduction - Outside | 1,105 | 1,000 | 1,000 | 1,000 |
| Household Supplies | 0 | 0 | 1,000 | 82 |
| Outside Postage | 230 | 2,500 | 1,250 | 20,000 |
| Materials and Supplies | 8,225 | 6,500 | 2,744 | 2,744 |
| Miscellaneous Expense | 49,975 | 0 | 250,000 | 0 |
| Outside Equipment Repair/Maintenance | 18,932 | 9,000 | 9,000 | 9,000 |
| Outside Phone/Communications | 2,743 | 13,000 | 7,752 | 7,752 |
| Security | 25,180 | 25,334 | 33,483 | 25,334 |
| Photography | 0 | 500 | 0 | 0 |

CITY OF MEMPHIS 2021 FISCAL YEAR • 145

City Court Clerk • Division Detail (continued)

| Category | FY 2019 Actual | FY 2020 Adopted | FY 2020 Forecast | FY 2021 Adopted |
|--------------------------------|-------------------|--------------------|---------------------|--------------------|
| Seminars/Training/Education | 6,160 | 7,000 | 8,250 | 4,750 |
| Misc Professional Services | 2,243,895 | 2,528,295 | 2,300,000 | 2,528,295 |
| Travel Expense | 3,885 | 10,000 | 2,000 | 5,250 |
| Mileage | 0 | 1,000 | 250 | 1,000 |
| Misc Services and Charges | 1,817 | 2,000 | 420,000 | 202,000 |
| Total Materials and Supplies | \$ 2,416,695 | \$ 2,668,341 | \$ 3,133,134 | \$ 2,876,751 |
| CAPITAL OUTLAY | | | | |
| Equipment | \$ 44,466 | \$ 50,000 | \$ 12,500 | \$ 36,514 |
| Total Capital Outlay | \$ 44,466 | \$ 50,000 | \$ 12,500 | \$ 36,514 |
| GRANTS AND SUBSIDIES | | | | |
| Death Benefits | \$ 5,000 | \$ 0 | \$ 0 | \$ 0 |
| Total Grants and Subsidies | \$ 5,000 | \$ 0 | \$ 0 | \$0 |
| SERVICE CHARGES | | | | |
| Credit Card Fees - Expense | \$ 38,437 | \$ 28,156 | \$ 38,500 | \$ 38,500 |
| Total Service Charges | \$ 38,437 | \$ 28,156 | \$ 38,500 | \$ 38,500 |
| MISC EXPENSE | | | | |
| Prior Year Expense | \$ 2,709 | \$ 0 | \$ 0 | \$ 0 |
| Total Misc Expense | \$ 2,709 | \$ 0 | \$ 0 | \$ 0 |
| TOTAL EXPENDITURES | \$ 5,716,712 | \$ 5,769,987 | \$ 6,342,608 | \$ 6,729,313 |
| FINES AND FORFEITURES | | | | |
| Court Fees | \$ (302) | \$ 0 | \$ 0 | \$ 0 |
| Court Costs | 223 | 0 | 0 | 0 |
| Fines & Forfeitures | 3,524,324 | 3,000,000 | 3,000,000 | 3,000,000 |
| Delinquent Collection Fees | 0 | 100,000 | 0 | 0 |
| Total Fines and Forfeitures | \$ 3,524,245 | \$ 3,100,000 | \$ 3,000,000 | \$ 3,000,000 |
| OTHER REVENUES | | | | |
| Sale Of Reports | \$ 3,650 | \$ 0 | \$ 0 | \$ 0 |
| Recovery Of Prior Year Expense | 800 | 0 | 0 | 0 |
| Total Other Revenues | \$ 4,450 | \$ 0 | \$ 0 | \$ 0 |
| TOTAL REVENUES | \$ (3,528,695) | \$ (3,100,000) | \$ (3,000,000) | \$ (3,000,000) |
| NET EXPENDITURES | \$ 2,188,017 | \$ 2,669,987 | \$ 3,342,608 | \$ 3,729,313 |
| | | | | |

City Court Clerk & TVB

The City Court Clerk's Division maintains all records pertaining to the city courts and manages the operations of the Traffic Violations Bureau. The Clerk's office collects fees and fines owed for traffic violations, parking violations, and city ordinances processed within our court system. The office also provides outstanding ticket information to the State and other departments. The Clerk is responsible for providing the three divisions of City Courts with dockets for the purpose of citizen's hearings in open court.

Operating Budget

| Category | FY 2019 Actual | FY 2020 Adopted | FY 2020 Forecast | FY 2021 Adopted |
|------------------------|-------------------|--------------------|---------------------|--------------------|
| EXPENDITURES | | | | |
| Personnel Services | \$ 3,041,407 | \$ 2,851,410 | \$ 2,986,281 | \$ 3,605,445 |
| Materials and Supplies | 277,736 | 201,055 | 509,649 | 184,691 |
| Capital Outlay | 4,350 | 0 | 0 | 0 |
| Grants and Subsidies | 5,000 | 0 | 0 | 0 |
| Service Charges | 38,437 | 28,156 | 38,500 | 38,500 |
| Misc Expense | 2,342 | 0 | 0 | 0 |
| Total Expenditures | \$ 3,369,272 | \$ 3,080,621 | \$ 3,534,430 | \$ 3,828,636 |
| Total Revenues | \$ (54,536) | \$ 0 | \$ 0 | \$ 0 |
| NET EXPENDITURES | \$ 3,314,736 | \$ 3,080,621 | \$ 3,534,430 | \$ 3,828,636 |

CITY OF MEMPHIS 2021 FISCAL YEAR • 147

Automated Photo Enforcement

Automated Photo Enforcement was implemented to increase Public Safety in Memphis. Red Light Cameras are set in place to encourage individuals to comply with traffic signals and Speed Cameras have been set in place to increase safety in school zones and dangerous S-Curves. Both violations are known to cause serious crashes and significant injuries.

Operating Budget

| Category | FY 2019 Actual | FY 2020 Adopted | FY 2020 Forecast | FY 2021 Adopted |
|------------------------|-------------------|--------------------|---------------------|--------------------|
| EXPENDITURES | | | | |
| Personnel Services | \$ 168,001 | \$ 172,079 | \$ 172,193 | \$ 172,101 |
| Materials and Supplies | 2,138,959 | 2,467,286 | 2,623,485 | 2,692,060 |
| Capital Outlay | 40,116 | 50,000 | 12,500 | 36,514 |
| Misc Expense | 367 | 0 | 0 | 0 |
| Total Expenditures | \$ 2,347,443 | \$ 2,689,365 | \$ 2,808,178 | \$ 2,900,675 |
| Total Revenues | \$ (3,474,159) | \$ (3,100,000) | \$ (3,000,000) | \$ (3,000,000) |
| NET EXPENDITURES | \$ (1,126,716) | \$ (410,635) | \$ (191,822) | \$ (99,325) |
| | | | | |
| Authorized Complement | | | | 3 |

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