FIRE SERVICES

Mission Statement

Teamwork, with commitment to excellence, compassion, and immediate community protection.

Services

The City of Memphis Division of Fire Services continues to be one of the finest in the country. Playing a key role in addressing a critical public safety function of the City, Fire Services pursues excellence through quality geographical coverage, equipment and staffing levels. The main priorities of the Division are to provide fire suppression, rescue services, environmental and hazardous materials response, emergency medical response, emergency pre-hospital services, fire code enforcement, fire investigation, disaster preparedness training, and fire safety education. The Division meets and exceeds the national standards of excellence in fire safety and response.

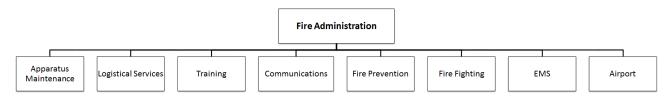
2018 FISCAL YEAR ADOPTED OPERATING BUDGET • 211

Operating Budget

Category	FY 2016 Actual	FY 2017 Adopted	FY 2017 Forecast	FY 2018 Adopted
Personnel Services	149,201,504	156,143,760	153,832,576	157,982,176
Materials and Supplies	15,838,103	15,960,419	20,224,598	15,311,842
Capital Outlay	106,332	155,500	196,090	131,600
Grants and Subsidies	157,328	0	10,000	0
Transfers Out	200,000	0	0	0
Total Expenditures	\$ 165,503,264	\$ 172,259,680	\$ 174,263,264	\$ 173,425,616
Program Revenues	\$ (26,122,844)	\$ (24,429,376)	\$ (26,111,894)	\$ (24,823,148)
Net Expenditures	\$ 139,380,420	\$ 147,830,304	\$ 148,151,370	\$ 148,602,468

Authorized Complement 1784

Organization Structure



Performance Highlights

- Fire Administration received five Federal, State, and private grants. The most notable was the Assistance to Firefighters for an Exhaust System to bring every station in compliance with NFPA 1,500. The grant funded the repair and installation of a direct source capture vehicle exhaust equipment to prevent exposure and contamination to firefighters which has been linked to cancer in firefighters.
- Firefighting installed 2584 residential smoke alarms and 1225 replacement batteries. Of the smoke alarms installed 1,213 were ten-year smoke alarms provided by the State Fire Marshal's Community Risk reduction Office.
- Firefighting placed in-service four more Alternative Response Vehicles (ARV) in high volume call areas for quicker and more cost effective response.
- Fire Apparatus Maintenance completed the annual National Fire Protection Agency (NFPA) 1911 and 1914, standard for testing all Fire Department Pumps and Aerial Devices that are an integral and vital part of the Fire Departments apparatus safety and maintenance program.
- EMS this year achieved a Silver rating from AHA based on measures in the treatment of STEMI.
- Fire Communications answered approximately 126,000 911 Emergency calls. Communications has improved our call answer times within 10 seconds (National Emergency Number Association Standard

90% w/i 10sec.) by 11%, from answering 70% of calls within 10 sec. to 81% calls answered within 10 sec.

Issues & Trends

The Memphis Fire Department continues to provide exceptional Fire and Emergency Medical Services (EMS) that promote our core values: Focus, Integrity, Respect and Excellence. Reported structure fires, from 2011-2016 have decreased by 20.6%. In Tennessee there has been a 27.5% reduction in fire mortality from 17.7 to 12.8 deaths per million. This change is the largest reduction in the fire mortality rate in our state's recorded history which is directly related to the aggressive focus home inspections and smoke alarm installations.

EMS has been working on several initiatives to reduce the impact of non-emergency calls on our system: We currently have personnel, Healthcare Navigators, reaching out to high utilizers to direct them to more appropriate resources. We have a pilot program called RADAR- Rapid Assessment, Decision, and Redirection. This program pairs one of our paramedics with a doctor from a local clinic who respond to non-emergent calls, instead of MFD ambulances or first responders. In the near future, we will add nurses to our dispatch center that will further triage non-emergent calls. We are working with community partners to set up transportation and primary care options for these callers.

While we know that there is no "quick fix" to lessening the impact of non-emergent calls on our system, we will continue to look for, test, and implement new and innovative measures. Our goal is to ensure that any time a citizen calls 911 for a true emergency; we will have ambulances available to respond.

Currently, the Fire Services is in the midst of a transitional period where large numbers of personnel are reaching retirement age resulting in the loss of seasoned personnel. In order to maintain the levels of public safety protection expected by the citizens of Memphis, the Division has developed measures concentrated on long and short term recruitment and retention programs. These dynamics require that efforts towards strategic recruitment, officer development and succession planning have become paramount to the future of the Fire Service. Our department has partnered with Memphis City Schools to provide a fire science curriculum for high school students to recruit applicants who are representative of the community we serve. In addition, professional development courses for leadership and development have been implemented for officers to fine tune strategic planning and decision- making skills. The Memphis Fire Department is committed to remaining the number one public safety service provider.

Key Performance Indicators

	FY16		FY17		
ADMINISTRATION	ACTUAL	FY17 GOAL	ACTUAL*	FY18 GOAL	CATEGORY
Citizen Complaints - Field Oper Make initial	100%	90%	100%	90%	Government
follow-up contact within 1 business day	100%	90%	100%	90%	Government
Citizen Complaints - Field Oper Resolve	99%	90%	100%	90%	Covernment
complaints within 10 business days	99%	90%	100%	90%	Government
Citizen Complaints - Fire Prevention -					
Complete safety investigations of life-	100%	90%	100%	90%	Public Safety
threatening conditions on same business day					
Citizen Complaints - Fire Prevention -					
Complete safety investigations of non-life-	100%	90%	100%	90%	Public Safety
threatening conditions within 2 business days					

	FY16		FY17		
SUPPORT SERVICES	ACTUAL	FY17 GOAL	ACTUAL*	FY18 GOAL	CATEGORY
Fire Hydrant - Critical service, maintenance or	100%	100%	100%	100%	Dublic Cafety
repair complete within 1 business day	100%	100%	100%	100%	Public Safety
Fire Hydrant - Non-critical service,					
maintenance or repair complete within 1	100%	90%	100%	90%	Public Safety
business day					

	FY16		FY17		
COMMUNICATIONS	ACTUAL	FY17 GOAL	ACTUAL*	FY18 GOAL	CATEGORY
Answer all fire and emergency medical service calls within 45 seconds of receipt	100%	99%	ТВА	99%	Public Safety
Achieve EMD call-handling accuracy rates of 99% or greater	100%	99%	99%	99%	Public Safety

	FY16		FY17		
FIRE PREVENTION	ACTUAL	FY17 GOAL	ACTUAL*	FY18 GOAL	CATEGORY
Complete annual fire and life-safety code					
inspections for occupancies that require fire	91%	100%	94%	100%	Public Safety
department approval for state licensing					
Investigate the cause and origin of all fires	100%	100%	100%	100%	Public Safety
Determine the cause and origin of all fires	88%	90%	85%	90%	Public Safety
# of public education contacts through					
community risk reduction and Fire Museum of	200,000	200,000	137,139	200,000	Public Safety
Memphis					

	FY16		FY17		
FIRE FIGHTING	ACTUAL	FY17 GOAL	ACTUAL*	FY18 GOAL	CATEGORY
Average response time from time of dispatch					
for first arriving company on the scene of a	56%	320 seconds	57%	320 seconds	Public Safety
structure fire					
# of smoke alarms and/or batteries installed in		2.500	2 707	3.500	Dublic Cafety
qualifying residences annually	2,595	2,500	3,797	2,500	Public Safety

	FY16		FY17		
EMERGENCY MEDICAL SERVICES	ACTUAL	FY17 GOAL	ACTUAL*	FY18 GOAL	CATEGORY
# of Advanced Life Support (ALS) companies	57%	44 companies	27%	24 companies	Public Safety
staffed daily	37%	44 companies	27%	34 companies	Public Salety
Average response time from time of dispatch					
for ambulance to arrive on the scene of	49%	540 seconds	47%	540 seconds	Public Safety
emergent calls					

	FY16		FY17		
AIRPORT	ACTUAL	FY17 GOAL	ACTUAL*	FY18 GOAL	CATEGORY
Achieve zero runway incursions or surface incidents	0	0	0	0	Public Safety

^{*} Some figures are approximate. In these cases, the reporting for FY17 was not complete before production of the budget book.

Fire Services Division Detail

	FY 2016	FY 2017	FY 2017	FY 2018
Category	Actual	Adopted	Forecast	Adopted
PERSONNEL SERVICES				
Full-Time Salaries	77,760,112	99,985,368	97,610,856	102,391,816
Holiday Salary Full Time	518,682	0	0	0
Vacation Leave	8,830,856	0	0	0
Bonus Leave	165,395	0	0	0
Sick Leave	6,753,372	0	0	0
Overtime	10,918,548	8,437,000	9,689,555	6,130,327
Holiday Fire/Police	4,112,137	4,144,100	4,357,605	4,368,200
Out of Rank Pay	1,246,717	1,035,000	1,567,593	1,305,000
Hazardous Duty Pay	118,288	128,000	118,039	128,600
College Incentive Pay	2,063,498	2,064,588	2,174,944	2,204,428
Longevity Pay	786,767	759,120	781,907	764,340
Shift Differential	33,436	34,000	35,596	36,500
Bonus Days	1,390,438	1,949,000	2,206,700	2,214,700
Retirement Benefits	1,075,259	249,161	483,944	1,014,404
Job Incentive	951,511	987,500	979,135	988,500
Pension	5,699,191	5,243,146	6,180,368	6,044,677
Supplemental Pension	4,344	3,872	5,359	5,502
Social Security	15,112	14,161	18,519	14,161
Pension ARC Funding	8,375,520	9,774,112	9,774,112	9,011,097
Group Life Insurance	247,404	284,364	266,259	334,283
Unemployment	176,990	126,960	126,960	137,760
Medicare	1,542,701	1,469,095	1,693,134	1,476,463
Long Term Disability	255,488	273,021	272,026	296,981
Health Insurance - Basic	584,088	470,051	233,610	0
Health Insurance - Value PPO	0	0	117,597	153,820
Health Insurance - Premier	13,848,382	13,109,381	10,230,976	10,981,701
Other Post Employment Benefits	0	446,598	0	0
Benefits Adjustments	0	4,262,160	0	1,996,234
Health Insurance-Local Plus Plan	0	0	2,577,697	4,037,340
Salaries - Part Time/Temporary	60,043	5,000	0	0
On the Job Injury	1,148,523	1,369,000	1,659,025	1,259,000
Payroll Reserve	735,092	0	0	0
Attrition	0	(280,000)	0	886,345
Bonus Pay	26,000	0	946,373	0
Expense Recovery - Personnel	(242,388)	(200,000)	(275,300)	(200,000)
Total Personnel Services	\$ 149,201,504	\$ 156,143,760	\$ 153,832,576	\$ 157,982,176

Fire Services Division Detail (continued)

Category	FY 2016 Actual	FY 2017 Adopted	FY 2017 Forecast	FY 2018 Adopted
MATERIALS AND SUPPLIES				
City Storeroom Supplies	356	0	82	0
Facility Repair & Carpentry	52,980	57,500	56,500	53,500
City Shop Charges	300,497	185,280	484,850	494,532
City Shop Fuel	1,023,904	1,560,258	1,162,650	1,453,269
Outside Computer Services	282	4,000	37,438	37,000
City Computer Svc Equipment	46,942	45,300	81,848	53,300
Data/Word Process Software	332,204	10,000	7,620	10,000
City Telephone/Communications	156,530	210,000	151,973	245,000
Printing - Outside	338	4,500	3,560	2,000
Supplies - Outside	324,462	220,230	226,905	205,300
Hand Tools	14,809	34,980	33,500	34,480
Clothing	629,847	768,610	762,110	670,306
Household Supplies	176,099	300,600	340,600	340,600
Ammunition & Explosives	0	500	985	500
Safety Equipment	207,350	168,500	168,500	168,000
Drafting/Photo Supplies	4,321	9,500	9,500	9,500
Medical Supplies	2,221,168	2,310,566	2,315,886	2,269,325
Athletic/Recreational Supplies	1,000	1,000	1,000	1,000
Outside Postage	2,253	5,150	2,895	2,725
Lumber & Wood Products	501	8,500	8,500	8,500
Paints Oils & Glass	2,790	16,000	16,000	11,000
Steel & Iron Products	0	1,700	1,700	1,700
Pipe Fittings & Castings	98,233	234,000	330,595	223,738
Lime Cement & Gravel	0	6,000	8,000	6,000
Chemicals	0	0	20	0
Materials and Supplies	223,433	176,807	187,637	183,275
Miscellaneous Expense	412	0	0	0
Operation Police Aircraft	131	0	0	0
Outside Vehicle Repair	3,524,109	2,950,000	3,556,454	2,890,720
Outside Equipment Repair/Maintenance	937,369	864,500	1,004,500	1,084,690
Facilities Structure Repair - Outside	44,059	10,000	10,000	10,000
Internal Repairs and Maintenance	185,371	226,113	284,591	186,113
Medical/Dental/Vetinary	3,171	5,000	5,000	5,000
Security	0	500	500	500
Weed Control/Chemical Service	2,500	0	0	0
Seminars/Training/Education	37,279	170,118	169,990	166,260
Misc Professional Services	3,130,003	1,834,540	5,243,929	1,546,865
Textbooks	52,533	103,000	98,000	55,400
Travel Expense	16,530	49,800	52,550	76,800

Fire Services Division Detail (continued)

Category		FY 2016 Actual		FY 2017 Adopted		FY 2017 Forecast		FY 2018 Adopted
Unreported Travel		714		0		831		0
Outside Fuel		25,101		29,430		29,130		29,230
Mileage		29,081		42,400		34,460		34,450
Utilities		1,256,928		1,944,045		1,939,195		1,724,545
Insurance		427,781		415,029		415,029		427,506
Claims		99,588		13,832		15,375		13,832
Lawsuits		40,580		613,466		613,466		213,466
Dues/Memberships/Periodicals		39,780		34,465		32,445		39,215
Rent		231,967		249,700		249,700		249,700
Misc Services and Charges		51,643		33,000		37,600		28,000
Minor Equipment		18,376		32,000		31,000		45,000
Expense Recovery - M & S		(137,202)		0		0		0
Total Materials and Supplies	\$	15,838,103	\$	15,960,419	\$	20,224,598	\$	15,311,842
CAPITAL OUTLAY								
Furniture/Furnishings		49,319		123,500		113,500		69,600
Equipment		57,013		32,000		82,590		62,000
Total Capital Outlay	\$	106,332	\$	155,500	\$	196,090	Ś	131,600
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GRANTS AND SUBSIDIES		.00,002		.55,555			•	10.1,000
•		157,328		0		10,000	•	0
GRANTS AND SUBSIDIES	\$			·	\$	·		
GRANTS AND SUBSIDIES Death Benefits		157,328		0		10,000		0
GRANTS AND SUBSIDIES Death Benefits Total Grants and Subsidies		157,328		0		10,000		0
GRANTS AND SUBSIDIES Death Benefits Total Grants and Subsidies TRANSFERS OUT		157,328 157,328	\$	0 0		10,000 10,000		0
GRANTS AND SUBSIDIES Death Benefits Total Grants and Subsidies TRANSFERS OUT Oper Tfr Out - Misc Grants Fund	\$	157,328 157,328 200,000 200,000	\$	0 0 0	\$	10,000 10,000 0	\$	0 0 0
GRANTS AND SUBSIDIES Death Benefits Total Grants and Subsidies TRANSFERS OUT Oper Tfr Out - Misc Grants Fund Total Transfers Out	\$	157,328 157,328 200,000 200,000	\$	0 0 0	\$	10,000 10,000 0	\$	0 0 0
GRANTS AND SUBSIDIES Death Benefits Total Grants and Subsidies TRANSFERS OUT Oper Tfr Out - Misc Grants Fund Total Transfers Out TOTAL PROGRAM EXPENDITURES	\$	157,328 157,328 200,000 200,000	\$	0 0 0	\$	10,000 10,000 0	\$	0 0 0
GRANTS AND SUBSIDIES Death Benefits Total Grants and Subsidies TRANSFERS OUT Oper Tfr Out - Misc Grants Fund Total Transfers Out TOTAL PROGRAM EXPENDITURES CHARGES FOR SERVICES	\$	157,328 157,328 200,000 200,000 165,503,264	\$	0 0 0 0 172,259,680	\$	10,000 10,000 0 0 174,263,264	\$	0 0 0 173,425,616
GRANTS AND SUBSIDIES Death Benefits Total Grants and Subsidies TRANSFERS OUT Oper Tfr Out - Misc Grants Fund Total Transfers Out TOTAL PROGRAM EXPENDITURES CHARGES FOR SERVICES Shelter Fees	\$	157,328 157,328 200,000 200,000 165,503,264	\$ \$	0 0 0 0 172,259,680	\$	10,000 10,000 0 0 174,263,264	\$	0 0 0 173,425,616
GRANTS AND SUBSIDIES Death Benefits Total Grants and Subsidies TRANSFERS OUT Oper Tfr Out - Misc Grants Fund Total Transfers Out TOTAL PROGRAM EXPENDITURES CHARGES FOR SERVICES Shelter Fees Ambulance Service	\$	157,328 157,328 200,000 200,000 165,503,264 (25) 22,328,982	\$ \$	0 0 0 172,259,680	\$	10,000 10,000 0 0 174,263,264	\$	0 0 0 173,425,616
GRANTS AND SUBSIDIES Death Benefits Total Grants and Subsidies TRANSFERS OUT Oper Tfr Out - Misc Grants Fund Total Transfers Out TOTAL PROGRAM EXPENDITURES CHARGES FOR SERVICES Shelter Fees Ambulance Service Total Charges for Services	\$	157,328 157,328 200,000 200,000 165,503,264 (25) 22,328,982	\$ \$	0 0 0 172,259,680	\$	10,000 10,000 0 0 174,263,264	\$	0 0 0 173,425,616
GRANTS AND SUBSIDIES Death Benefits Total Grants and Subsidies TRANSFERS OUT Oper Tfr Out - Misc Grants Fund Total Transfers Out TOTAL PROGRAM EXPENDITURES CHARGES FOR SERVICES Shelter Fees Ambulance Service Total Charges for Services FEDERAL GRANTS	\$	157,328 157,328 200,000 200,000 165,503,264 (25) 22,328,982 22,328,958	\$ \$ \$	0 0 0 172,259,680 0 21,000,000 21,000,000	\$ \$	10,000 10,000 0 0 174,263,264 0 22,000,000 22,000,000	\$ \$	0 0 0 173,425,616

Fire Services Division Detail (continued)

Category		FY 2016 Actual	FY 2017 Adopted	FY 2017 Forecast	FY 2018 Adopted
INTERGOVERNMENTAL REVE	NU	ES			
International Airport		3,501,525	3,409,377	3,409,377	3,543,149
Total Intergovernmental Revenues	\$	3,501,525	\$ 3,409,377	\$ 3,409,377	\$ 3,543,149
OTHER REVENUES					
Anti-Neglect Enforcement Program		202,464	0	0	0
Local Shared Revenue		4,964	0	3,599	0
Fire - Misc Collections		69,278	20,000	120,037	20,000
Total Other Revenues	\$	276,706	\$ 20,000	\$ 123,636	\$ 20,000
TOTAL PROGRAM REVENUES	\$	(26,122,844)	\$ (24,429,376)	\$ (26,111,894)	\$ (24,823,148)
NET EXPENDITURES	\$	139,380,420	\$ 147,830,304	\$ 148,151,370	\$ 148,602,468

Administration

Fire Administration provides leadership with responsible financial management, strategic planning, and customer service for employees and citizens. Administration focuses its priorities on strong financial management, employee services, labor relations, and customer service. This service center handles human resources, finance, legislative affairs, legal services, disciplinary actions, capital improvements and strategic long-range planning. Through its leadership, the division is able to provide quality services to the citizens of Memphis.

Operating Budget

Category	FY 2016 Actual	FY 2017 Adopted	FY 2017 Forecast	FY 2018 Adopted
Personnel Services	1,622,616	1,820,378	1,720,976	1,807,195
Materials and Supplies	1,305,643	1,079,542	1,577,069	609,384
Capital Outlay	0	50,000	50,000	40,000
Total Expenditures	\$ 2,928,259	\$ 2,949,920	\$ 3,348,045	\$ 2,456,579
Program Revenues	\$ (1,693)	\$ 0	\$ 0	\$ 0
Net Expenditures	\$ 2,926,566	\$ 2,949,920	\$ 3,348,045	\$ 2,456,579

Authorized Complement 22

Fire Apparatus Maintenance

Apparatus Maintenance provides interface with the Division of General Services Fleet Management for the efficient preventive maintenance, repair and readiness of 24 hour emergency response equipment. This service center also handles contracts, specifications, Mayor's Action Center complaints and work orders for areas such as Air Mask services, Hydrant repair and Logistical supplies.

Operating Budget

Category	FY 2016 Actual	FY 2017 Adopted	FY 2017 Forecast	FY 2018 Adopted
Personnel Services	3,060,284	3,251,612	3,183,951	3,224,314
Materials and Supplies	5,264,328	5,556,238	6,245,434	5,721,629
Capital Outlay	22,553	0	50,590	0
Total Expenditures	\$ 8,347,165	\$ 8,807,850	\$ 9,479,975	\$ 8,945,943
Program Revenues	\$ (2,682)	\$ 0	\$ 0	\$ 0
Net Expenditures	\$ 8,344,482	\$ 8,807,850	\$ 9,479,975	\$ 8,945,943

Authorized Complement 40

Logistical Services

Logistical Services provides inventory and support of all service center needs, with an emphasis on efficient distribution and delivery. This service center furnishes medical supplies, office supplies, furniture, and household supplies to the fire-fighting and support bureaus. This center also maintains all fire hoses, turnout clothing, and equipment covers for fire-fighting.

Operating Budget

Category	FY 2016 Actual	FY 2017 Adopted	FY 2017 Forecast	FY 2018 Adopted
Personnel Services	831,635	896,240	848,940	925,547
Materials and Supplies	826,886	1,339,300	1,154,372	1,234,800
Capital Outlay	66,110	60,000	50,000	42,000
Grants and Subsidies	5,000	0	0	0
Total Expenditures	\$ 1,729,631	\$ 2,295,540	\$ 2,053,312	\$ 2,202,347
Program Revenues	\$ (3,047)	\$ 0	\$ (1,013)	\$ 0
Net Expenditures	\$ 1,726,584	\$ 2,295,540	\$ 2,052,299	\$ 2,202,347

Authorized Complement 17

Fire - Training Services

Fire Training Center trains and educates employees in the most advanced fire-fighting skills available and provides opportunities for personal and professional development. The Training staff adheres to the most stringent methods developed by the National Fire Academy to ensure each employee receives instructions in emergency medical care as well as fire suppression.

Operating Budget

Category	FY 2016 Actual	FY 2017 Adopted	FY 2017 Forecast	FY 2018 Adopted
Personnel Services	2,381,754	2,712,618	2,652,710	2,891,727
Materials and Supplies	462,987	663,367	647,715	750,920
Capital Outlay	0	13,500	13,500	17,600
Total Expenditures	\$ 2,844,741	\$ 3,389,485	\$ 3,313,925	\$ 3,660,247
Program Revenues	\$ (4,794)	\$ 0	\$ 0	\$ 0
Net Expenditures	\$ 2,839,947	\$ 3,389,485	\$ 3,313,925	\$ 3,660,247

Authorized Complement 29

Communications

Communications provides receipt and transmission of all emergency calls, with an emphasis on quality assurance and increased patient care through Emergency Medical Dispatch. This service center receives all calls for fire and emergency medical services and dispatches the closest available fire company or emergency unit in the shortest possible time.

Operating Budget

Category	FY 2016 Actual	FY 2017 Adopted	FY 2017 Forecast	FY 2018 Adopted
Personnel Services	4,670,398	5,230,043	4,864,382	5,322,597
Materials and Supplies	947,817	1,139,350	1,089,830	1,270,815
Total Expenditures	\$ 5,618,216	\$ 6,369,393	\$ 5,954,212	\$ 6,593,412
Program Revenues	\$ (6,060)	\$ 0	\$ 0	\$ 0
Net Expenditures	\$ 5,612,155	\$ 6,369,393	\$ 5,954,212	\$ 6,593,412

Authorized Complement 60

Fire Prevention

Enforcement of fire codes through investigation, inspection, and education. The Fire Prevention Service Center focuses primarily on arson investigation, while continuing efforts to inspect buildings, educate the public on fire safety, and review fire safety plans. Fire Prevention provides state-certified inspectors who ensure response to plan reviews and inspections within 2 work days of receipt. New state laws provide fire investigators with police powers to facilitate investigations and apprehension of criminals. The public educators teach fire safety in a fire-related educational environment. The Anti-Neglect section inspects buildings or structures that are dangerous, neglected, or abandoned. This section is self-supporting and operates on fees collected from property owners for failure to maintain the structures.

Operating Budget

Category	FY 2016 Actual	FY 2017 Adopted	FY 2017 Forecast	FY 2018 Adopted
Personnel Services	4,849,343	5,058,841	4,862,755	5,096,352
Materials and Supplies	167,235	199,823	171,242	181,435
Grants and Subsidies	9,605	0	0	0
Total Expenditures	\$ 5,026,183	\$ 5,258,664	\$ 5,033,997	\$ 5,277,787
Program Revenues	\$ (222,235)	\$ (20,000)	\$ (103,575)	\$ (20,000)
Net Expenditures	\$ 4,803,948	\$ 5,238,664	\$ 4,930,422	\$ 5,257,787

Authorized Complement 56

Fire Fighting

Fire Fighting provides emergency response through community-based fire and emergency medical service, with an emphasis on pre-hospital care and disaster preparedness. The mission statement of the Fire Fighting Service Center identifies all aspects of fire suppression and fire-based EMS services that are provided to the citizens of Memphis. This service center is charged with reducing the risk of life, health and property from fire, trauma, acute illness, hazardous environmental conditions and any other type of disaster.

Operating Budget

Category	FY 2016 Actual	FY 2017 Adopted	FY 2017 Forecast	FY 2018 Adopted
Personnel Services	97,621,832	96,965,000	100,627,680	102,144,920
Materials and Supplies	2,367,879	2,741,213	4,197,401	2,493,191
Grants and Subsidies	91,309	0	10,000	0
Transfers Out	200,000	0	0	0
Total Expenditures	\$ 100,281,016	\$ 99,706,216	\$ 104,835,080	\$ 104,638,112
Program Revenues	\$ (27,366)	\$ 0	\$ (584,584)	\$ 0
Net Expenditures	\$ 100,253,650	\$ 99,706,216	\$ 104,250,497	\$ 104,638,112

Authorized Complement 1,155

Emergency Medical Services

EMS provides emergency pre-hospital medical response to the ill and injured citizens and visitors in the City of Memphis. The Memphis Fire Department has developed an EMS System which integrates three main components for the delivery of emergency medical care.

Operating Budget

Category	FY 2016 Actual	FY 2017 Adopted	FY 2017 Forecast	FY 2018 Adopted
Personnel Services	31,315,282	37,086,856	32,455,888	33,292,448
Materials and Supplies	4,282,181	2,986,377	4,886,327	2,797,459
Grants and Subsidies	51,414	0	0	0
Total Expenditures	\$ 35,648,876	\$ 40,073,236	\$ 37,342,216	\$ 36,089,908
Program Revenues	\$ (22,353,442)	\$ (21,000,000)	\$ (22,013,346)	\$ (21,260,000)
Net Expenditures	\$ 13,295,434	\$ 19,073,236	\$ 15,328,870	\$ 14,829,908

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Airport

Airport provides emergency response through fire, emergency medical services and special operations with emphasis on disaster preparedness involving airport emergencies. The mission of the air rescue service center is to provide the highest level of health and safety to citizens utilizing the airport, while traveling to and from the City of Memphis.

Operating Budget

Category	FY 2016 Actual	FY 2017 Adopted	FY 2017 Forecast	FY 2018 Adopted
Personnel Services	2,848,360	3,122,168	2,615,301	3,277,076
Materials and Supplies	213,148	255,209	255,209	252,209
Capital Outlay	17,669	32,000	32,000	32,000
Total Expenditures	\$ 3,079,176	\$ 3,409,377	\$ 2,902,510	\$ 3,561,285
Program Revenues	\$ (3,501,525)	\$ (3,409,377)	\$ (3,409,377)	\$ (3,543,149)
Net Expenditures	\$ (422,349)	\$ 0	\$ (506,868)	\$ 18,136

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Fire Services • Authorized Complement

Position Title	Authorized Positions	Position Title	Authorized Positions
ADMINISTRATION		SUPER BUILDING GRDS MNT	1
ACCOUNTANT ASSOCIATE A	2	SUPER LOGISTICAL SVCS	1
ADMR FIRE SVCS	1	Total Logistical Services	17
ANALYST DIVERSITY/CONTRACT	1	FIRE - TRAINING SERVICES	
ANALYST PERSONNEL FIRE	1		
ANALYST PERSONNEL FIRE SR	1	ANALYST DATA	1
ASST ADMINISTRATIVE	2	ASST EMA	1
ASST EXECUTIVE	1	ASST OFFICE	1
CHIEF FIRE DEPUTY	1	CHIEF BATTALION FIRE CHIEF DIVISION	2
CHIEF LOGISTICAL SVCS DEPUTY	1	CHIEF DIVISION CHIEF SPEC OPER DEPUTY	1
CLERK OFFICE SUPPORT A	1	LIEUTENANT FIRE	15
CLERK OFFICE SUPPORT B	1	MGR, OFFICE EMERGENCY MGMT	1
DIRECTOR FIRE DEPUTY	1	OFFICER EMA OPER	4
DIRECTOR FIRE SVCS	1	SPEC AUDIO VISUAL PROD	1
LIEUTENANT FIRE	2	Total Fire - Training Services	- 29
MGR ENG PROJECT	1	Total Tile Training Services	
SPEC FIRE PAYROLL	3	COMMUNICATIONS	
SUPER ADMIN SUPPORT	1 22	COMMANDER WATCH	5
Total Administration	22	COORD GIS TECH FIRE	1
FIRE APPARATUS MAINTENANCE		COORD INFO SYS CAD	1
ASST OFFICE	1	MGR COMMUNICATIONS FIRE	1
CHIEF BATTALION FIRE	1	OPER FIRE ALARM I	9
CLERK INVENT CONTROL SR	2	OPER FIRE ALARM II	1
COORD OSHA FIRE	2	OPER FIRE ALARM III	31
ELECT MNT FIRE	1	OPER FIRE ALARM SR	7
MECH AIRMASK MAINT	3	PARAMEDIC QUALITY ASSURANCE	2
MECH MNT FIRE	21	SPEC COMM DATA	2
MECH MNT FIRE LO	1	Total Communications	60
MGR APPR MASK	1		
REPAIRER FIRE HYDRT	4	FIRE PREVENTION	
REPAIRER FIRE HYDRT LO	1	ANALYST DATABASE	1
SUPER APPARATUS MAINT	2	ASST FIRE PREVENTION	3
Total Fire Apparatus Maintenance	40	ASST OFFICE	3
•		CHIEF FIRE INVESTIGATOR	1
LOGISTICAL SERVICES		CLERK ACCOUNTING B	1
ACCOUNTANT ASSOCIATE A	1	INSP FIRE	27
CREWPERSON	7	INVESTIGATOR FIRE	10
MGR LOGISTICAL SVCS	1	MARSHAL FIRE	1
SPEC MATERIAL FIRE	6	MARSHAL FIRE ASST	1
		MGR FIRE PREVENTION	4
		MGR INVEST SVCS	1

Fire Services • Authorized Complement

Position Title Positions SPEC FIRE EDUCATION SPEC INVESTIGATIVE PROC B Total Fire Prevention FIRE FIGHTING CHIEF BATTALION FIRE CHIEF DIVISION 6 DRIVER FIRE 1257 LIEUTENANT FIRE 237 PRIVATE FIRE II S16 RECRUIT FIRE Total Fire Fighting Total Fire Fighting EMERGENCY MEDICAL SERVICES ASST OFFICE CHIEF BATTALION EMS CHIEF DIVISION EMS CHIEF FIRE EMS DEPUTY CLERK ACCOUNTING B CLERK OFFICE SUPPORT A CLERK OFFICE SUPPORT B LIEUTENANT EMS PARAMEDIC FIREFIGHTER PARAMEDIC FIREFIGHTER PROB Total Emergency Medical Services AIRPORT CHIEF AIR RESCUE 3 CHIEF DIVISION 1 DRIVER FIRE 8 LIEUTENANT FIRE 9 LIEU
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PARAMEDIC FIREFIGHTER 3
PRIVATE FIRE II
Total Airport 32
TOTAL Fire Services 1784